

1 Hour Free Offer



Unique Machine & Tool - Service Trip & Assistance Rate Agreement

Attn : _____

Company: _____

Address _____

Address _____

Cell: _____ **Fax:** _____

COMPUTER / SOFTWARE / CONTROLS RELATED PHONE SUPPORT:

Support is charged by the quarter hour at an hourly rate of \$75/Hr (1 hour minimum)

Your support technician will advise you of the charges up front and require a credit card prepayment.

The technical staff will supply you with an itemized detail of the time spent on your request, both on and offline.

Pre-purchased time will be sold in blocks of 10 hours at \$500/block

Check here if you are requesting hours. Write in the maximum amount of hours to be charged to your card here: _____ x \$75/Hr = Total \$ _____

Check here if you are requesting a Block of Hours write in the amount of "10 Hour Blocks" to be charged to your card here: _____ x \$500/10Hr-Blk = Total \$ _____

Discount Offer:

Send a current backup of your data to Unique and receive 1 free hour of phone support per machine.

E-Mail Backup files with "*Model # Serial # and Backup Offer*" in the title

I AGREE TO THE POLICY AND TERMS OF THE ABOVE AGREEMENT

NAME: _____ TITLE: _____ DATE: _____

BILLING INFO:

Credit Card# _____ Name on Card _____

Exp Date _____ Security # _____ Billing Zip _____ Signature: _____

4232 E. Magnolia St., Phoenix, Arizona 85034 U.S.A. Ph: (602) 470-1911 Fax: (602) 470-1916

Website: www.uniquemachine.com

E-mail: sales@uniquemachine.com